DebiCheck

FAQS - SERIES 1

1

QUESTION:

What will happen to Authenticated Early Debit Orders (AEDO) and Non-Authenticated Early Debit Orders (NAEDO) once DebiCheck is introduced?

ANSWER:

AEDO and NAEDO will continue to run, but will be phased out over time. From 1 November 2019, only DebiCheck debit orders will be allowed for processing in the early processing window.

2

QUESTION:

What happens if my company is not ready to move across yet? Can we continue to use Non-Authenticated Early Debit Orders (NAEDO) for collections?

ANSWER:

Yes, but only for a limited time. Contact us on debicheck@paym8.co.za to get the process kicked off.

3

QUESTION:

Are there alternative channels to DebiCheck worth exploring?

ANSWER:

Absolutely! Let's get together to discuss what the best options are for your specific business scenario. Contact us on debicheck@paym8.co.za, and we'll be in touch shortly.