



## FAQS - SERIES 2

1

### QUESTION:

*When a TT1 delayed or TT2 transaction is submitted, will it be possible to determine the status of each transaction during the day?*

### ANSWER:

You will be able to view the statuses through Search Transaction on AXIS, PAYM8's intelligent payment platform. You will have to keep polling this service to know the response.



### QUESTION:

*When will feedback on the status changes be received. During the day and/or with intervals or only at the end of the timeline, i.e. end of the day for TT1 delayed or at the end of the second day for TT2?*

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### ANSWER:

We poll FNB based on intervals for TT1 & TT2, as per the request been sent. Please refer to the below for the actual intervals.



### QUESTION:

*What are the actual polling intervals?*

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### ANSWER:

PAYM8 are polling every minute to send mandate requests to FNB and pull mandate responses from FNB

